

Bylaw No. 4-2016

## A BYLAW TO ADOPT A HARRASSMENT POLICY

The Council of the Village of Pelly, in the Province of Saskatchewan, enacts as follows:

1. That a Harassment Policy for the municipality, attached hereto as "Schedule A" and forming part of this bylaw, be adopted.

AGE ON WOORPORATED + (SEAL)

Mayor Mayor

Administrator

Read a third time and adopted

this 21 day of Mrch, 2016.

Certified a true copy of Bylaw 4-2016, adopted by resolution of council this 21st day of March, 2016.

# **Harassment Policy for:**



BE IT RESOLVED THAT the Council of the Village of Pelly hereby adopts this as our Harassment Policy:

# PART I: Statement of Commitment

Every worker is entitled to employment free of harassment. Village of Pelly is committed to
ensuring a productive work environment where the dignity and worth of every person is
respected. Workplace harassment will not be tolerated and the Village of Pelly will take all
reasonable steps to prevent harassment and stop it if it occurs.

## PART II: Definition of Harassment

2. This harassment policy covers the following:

# a. Harassment Based on Prohibited Grounds

- i. This includes any inappropriate conduct, comment, display, action or gesture by a person that:
  - is made on the basis of race, creed, religion, colour, sex, sexual orientation, marital status, family status, disability, physical size or weight, age, nationality, ancestry or place of origin; and constitutes a threat to the health or safety of the worker.
  - 2. This type of harassment is prohibited in the OHS Act and The Saskatchewan Human Rights Code.
- ii. It also extends to sexual harassment, which is conduct, comment, gesture or contact of a sexual nature that is offensive, unsolicited or welcome.
- iii. Sexual harassment may include:
  - A direct or implied threat of reprisal for refusing to comply with a sexually orientated request;
  - 2. Unwelcome remarks, jokes, innuendos, propositions or taunting about a person's body, attire, sex or sexual orientation;
  - 3. Displaying pornographic or sexually explicit pictures or materials
  - Unwelcome physical contact
  - 5. Unwelcome invitations or requests, direct or indirect, to engage in behavior of a sexual nature
  - 6. Refusing to work with or have contact with workers because of their sex, gender or sexual orientation

## b. Personal Harassment

- i. This includes any inappropriate conduct, comment, display, action or gesture by a person that:
  - adversely affects a worker's psychological or physical well-being; and the perpetrator knows or ought to reasonably know would cause the worker to be humiliated or intimidated.
  - Personal harassment must involve repeated conduct or a single, serious incident that causes a lasting harmful effect on the worker. All incidents of inappropriate conduct should be appropriately addressed to ensure that the workplace remains respectful and free of harassment.
  - 3. Personal harassment may include:
    - a. Verbal or written abuse or threats
    - b. Insulting, derogatory or degrading comments, jokes or gestures
    - c. Personal ridicule or malicious gossip
    - d. Unjustifiable interference with another's work or work sabotage
    - e. Refusing to work or co-operate with others
    - f. Interference with or vandalizing personal property

## c. What is Not Harassment

- i. This harassment policy does not extend or apply to day-to-day management or supervisory decisions involving work assignments, job assessment and evaluation, workplace inspections, implementation of appropriate dress codes and disciplinary action. These actions are not harassment, even if they sometimes involve unpleasant consequences. Note that managerial actions must be carried out in a manner that is reasonable and not abusive
- ii. The policy also does not extend to harassment that arises out of matters or circumstances unrelated to the worker's employment. For example, harassment that occurs during a social gathering of co-workers that is not sponsored by the employer is not covered. However, harassment that occurs while attending a conference or training session at request of the employer is covered within this policy.
- iii. Other situations that do not constitute harassment include:
  - Physical contact necessary for the performance of the work using accepted industry standards
  - 2. Conduct which all parties agree is inoffensive or welcome
  - Conflict or disagreements in the workplace, where the conflict or disagreement is not based on one of the prohibited grounds
  - Harassment can exist even where there is no intention to harass or offend another. Every person must take care to ensure his or her conduct is not offensive to another.

# PART III - EMPLOYER'S COMMITMENT

## 3. Employer's Commitment

a. The Village of Pelly and its councillors, managers and supervisors will take all complaints of harassment seriously. We are committed to implementing this policy and to ensuring it is effective in preventing and stopping harassment, as well as creating a productive and respectful workplace.

This commitment includes the following:

# b. Informing All Persons in the Workplace of their Rights and Obligations

- i. A copy of the harassment policy will be provided to all workers.
- ii. A copy of the harassment policy will be posted on the company bulletin board.
- iii. The company's policy statement on harassment will be posted in each work area in a location that is visible to all staff and the public.

# c. Training All Persons in Implementing the Harassment Policy

- An information meeting will be held with all staff to explain and answer questions about the new policy.
- ii. Supervisors will review the policy with new workers as part of their orientation.
- iii. Persons designated to receive, investigate or resolve complaints will be trained in their roles and responsibilities under the policy.
- iv. All Village of Pelly councillors, managers, directors, officers, and supervisors will be asked to set a good example and help foster a respectful workplace.
- v. A list of persons designated to receive complaints shall be posted on the company bulletin board.

# d. Assigning Responsibility for Implementing this Policy

- The Village of Pelly will designate two people to their Employee Relations Committee who may receive harassment complaints and assist in facilitating their resolution.
- ii. The Village of Pelly shall designate the Council of the Whole who will investigate harassment complaints.
- The Village of Pelly will designate the Employee Relations Committee &/or Administrator as authorized to take corrective action in accordance with this policy.

# e. Protecting Workers Trying to Prevent or Stop Harassment

- Harassment complaints and investigations will be held in the strictest of confidence except where the disclosure is necessary for the purposes of investigating the complaint, taking corrective action with respect to the complaint or as required by law.
- ii. Action will be taken to prevent reprisal against persons who make a harassment complaint in good faith, which may mean informing complainants and alleged harassers of this commitment.

# f. Promptly Taking Action Necessary to Stop and Prevent Harassment

- Appropriate action, sufficient to ensure the harassment stops and does not happen again, will be taken against persons who are or were engaged or participated in harassment.
- ii. When necessary, customers, contractors or other visitors to the workplace will be informed that certain conduct directed towards staff will not be tolerated or allowed to continue.

## g. Ensuring the Policy Remains Current

 The effectiveness of the policy will be reviewed in consultation with the OHC every 5 years.

## PART IV: EMPLOYEE'S DUTY

## 4. Employee's Duty

a. In accordance with section 4 of the OHS Act, all workers, including Mayor, councillors, administration, managers and supervisors employed by Village of Pelly shall remain from causing or participating in the harassment of another worker, and co-operate with any person investigating harassment complaints.

## PART V: COMPLAINT PROCEDURE:

## 5. Complaint Procedure

This policy sets out three types of complaint procedures that may be used following instances of harassment.

# a. No Alleged Harasser Named and Informal Resolution Sought

#### i. Step 1

An individual reports an incident or concern to a person designated to receive harassment complaints.

### ii. Step 2

The person receiving the complaint reviews the complaint procedures with the complainant and informs the Employees' Relations committee of the complaint.

#### iii. Step 3

The Employees' Relations Committee takes action appropriate and necessary to address the complaint.

Such action may include:

- 1. Having staff meetings to discuss and review the policy
- 2. Providing workshops, videos or written information on the prevention of harassment
- iV. The Employees' Relation Committee informs the complainant of the action that will be taken to address the complaint or concern.

#### V. Confidentiality

 With this procedure, The Village of Pelly or anyone acting on behalf of the company, should not disclose the complainant's name or other identifying information to any person. However, in certain circumstances the complainant may agree to release identifying information in order to implement the harassment policy, the resolution process or the final resolution itself.

# b. Alleged Harasser Name and Informal Resolution or Mediation Sought

#### i. Step 1

An individual reports an incident or concern to one of the Councillors appointed to the Employees' Relation Committee as designated to receive harassment complaints. The complaint should be recorded in writing in a form consistent with the harassment complaint form attached to this policy.

Where an informed resolution is sought, the complainant should indicate the type of resolution and resolution process sought. Examples include an apology, supervisory counselling, a facilitated meeting with the alleged harasser, workshops or training sessions and mediation.

### ii. Step 2

The person receiving the complaint reviews the complaint procedures with the complainant and informs the Employees' Relations Committee of the complaint. Where it is alleged that the one of the Councillors appointed to the Employees' Relations Committee is involved in the harassment, the person receiving the complaint refers the matter to another member of the Employees' Relations Committee or another member of Council. The person receiving the complaint will also meet privately with the alleged harasser to review the complaint and determine whether there is an agreement on a resolution or a resolution process.

### iii. Step 3

Where there is agreement on the resolution or resolution process to be used, the person receiving the complaint informs the Employees' Relations Committee of the agreement and facilitates the agreed upon resolution or resolution process.

#### iv. Step 4

The complainant is informed that a formal complaint procedure is possible if the complainant, the alleged harasser or the Employees' Relations Committee do not agree on a resolution process, or if the resolution process does not resolve the matter to the complainant's satisfaction.

#### V. Step 5

Where the complainant and alleged harasser agree to a resolution, the Employees Relations Committee follows up with the complainant to ensure the agreed upon resolution was effective in stopping and preventing further harassment. Where the complainant indicates that the harassment has not ended, the Employees Relations Committee counsels the complainant to pursue an alternate resolution process, including a formal investigation.

### Vi. Confidentiality

With this procedure, the Village of Pelly or anyone acting on behalf of the company, should not disclose either the complainant's or alleged harasser's name or other identifying information to any person. In certain circumstances, the complainant and alleged harasser may agree to release identifying information in order to implement the harassment policy, the resolution process, or the final resolution itself.

# C. Alleged Harasser Named - Investigation Required

#### i. Step 1

An individual reports an incident or concern to one of the Councillors appointed to the Employees' Relation Committee as designated to receive harassment complaints. The complaint should be in writing, dated and contain:

- 1. Name and job title of the complainant and contact information
- 2. Name and job title of the alleged harasser and available contact information
- Description of the conduct, display or events considered objectionable, including dates and location of events
- 4. Names and available contact information of any possible witnesses
- 5. Description of the basis of the alleged harassment, such as the prohibited grounds

- 6. Remedy sought
- 7. Other information or material the complainant considers relevant
- 8. Signature of the complainant

#### ii. Step 2

The person receiving the complaint reviews the complaint procedures with the complainant and provides a written copy of the complaint to the Employees Relations Committee. Where it is alleged that a Councillor appointed to the Employees' Relations committee is involved in the harassment, the person receiving the complaint refers the matter to another Councillor on the Employees' Relations committee or Council. The person receiving the complaint also provides a copy of the written complaint to the alleged harasser and reviews the complaint procedures with the alleged harasser.

## iii. Step 3

The person receiving the complaint, the Employees Relations Committee and other relevant parties such as human resource managers, review the complaint and determine whether conduct of the alleged harasser falls within the harassment policy and whether there are appropriate resolution options other than investigation acceptable to the complainant and the alleged harasser. This group will conduct the investigation where one is required.

#### iv. Step 4

Where an investigation is required, the Employees' Relations committee appoints an investigator or investigation team. Investigators will be trained in conducting an investigation in accordance with this policy and will have no apparent bias or interest in the outcome of the investigation. Alternatively, the investigator will be chosen from a list of investigators approved by Village of Pelly, the OHC co-chair or the workplace representative.

Where the complainant and the alleged harasser objects to the appointment of an investigator, on the basis of bias or conflict of interest, the Employees' Relations committee will appoint another investigator.

#### V. Step 5

Investigators must act in accordance with the following guidelines:

- 1. The investigation commences and concludes as soon as reasonably possible
- 2. Witnesses are interviewed separately and written witness statements are prepared
- 3. Witnesses are asked to review and sign their written statements
- Witnesses are advised to keep the investigation and the identity of the complainant and alleged harasser in confidence, unless they are required to disclose them by law
- The complainant and alleged harasser are entitled to be accompanied by legal or union counsel during the interview and investigation process
- 6. During the investigation process, both the complainant and the alleged harasser are entitled to be informed of all the allegations made against them and allowed the opportunity to make full answer and defense. This does not mean that either party is entitled to see or receive copies of the complete statements. However, both are entitled to see or receive an adequate summary of the evidence to make a full answer and defense.

### Vi. Step 6

Once the investigation is complete, investigators will prepare a written report setting out a summary of the evidence, a description of any conflict in the evidence, the conclusions on the facts and reasons for reaching those conclusions, as well as the recommended corrective action where harassment has been found to have occurred.

The investigators' report will be delivered to the Employees Relations Committee, the complainant and the alleged harasser. The report is marked as confidential and delivered with the notation that it should be kept in confidence unless disclosure is required by law or is necessary to implement corrective action or other legal remedies.

## vii. Step 7

The Employees Relations Committee will then:

- 1. Take appropriate and effective corrective action
- 2. Inform the complainant and harasser of the corrective action
- 3. Inform the complainant of the rights to file a complaint with OHS or The Saskatchewan

### 4. Human Rights Commission

Note: Where the corrective action is different from the action recommended in the report, the unit manager should provide reasons for not taking the investigators' recommended action.

#### Viii. Step 8

After the corrective action has been taken, the Employees' Relations committee appoints follows up with the complainant to ensure that the corrective action was effective in stopping and preventing harassment. If the complainant indicates that harassment has not ended, or suffers reprisal as a result of making the complaint, the Employees' Relations committee should take additional or alternative corrective action to resolve the complaint. Further investigation may be necessary.

### ix. Confidentiality

With this procedure, Village of Pelly or anyone acting on behalf of the company, should not disclose the name of the complainant or the alleged harasser, nor any information that may identify the complainant or alleged harasser. The disclosure of such information may be necessary, however, to conduct the investigation, implement corrective action or pursue other legal remedies.

All documents and statements obtained during the course of the investigation, including the names and copies of witness statements, should not be disclosed to any person unless required by law.

# PART VI: HARASSMENT PREVENTION

# 6. Taking Action to Stop and Prevent Harassment

In taking action to stop harassment and prevent its reoccurrence, the Village of Pelly will be guided by the following considerations and options.

## a. Individual Awareness and Counselling

- Individuals may not be aware of the effects of their behavior. In many cases, speaking to the person in private about the inappropriate behavior will be enough to resolve a situation.
- ii. In certain instances, it may be more effective for a supervisor to speak with the offending person or to arrange and facilitate a meeting between the complainant and alleged harasser.
- iii. Complainants should not be encouraged to confront the alleged harasser if they are reluctant to do so, if the alleged harassment is of a very serious nature or if the alleged harasser denies engaging in the alleged conduct.

## b. Staff Awareness and Counselling

- Standards of behavior change over the years. Some individuals or groups may not be aware that behavior, which was acceptable to their co-workers in the past, is not acceptable anymore.
- A staff awareness session may be helpful to correct problems based on lack of awareness.
- iii. Relevant videos, lectures and facilitated group discussions may increase awareness of behaviors that are unacceptable and the reasons for the changes.

#### C. Interim Action

 A unit manager may have grounds to believe that a complainant will be exposed to continued harassment or reprisal while waiting for the investigation or resolution process to occur. The unit manager must take immediate action to protect the worker from continued harassment or reprisal. Any interim action

should respect the alleged harasser's rights based on the employment contract or collective bargaining agreement in place.

- ii. Considering the above-mentioned rights, the unit manager's action may include:
  - Cautioning the alleged harasser about the types of behavior that will not be tolerated
  - 2. Moving the alleged harasser to another work unit
  - Moving the complainant to another work unit at the complainant's request
  - 4. Suspending the alleged harasser with pay while waiting for a final determination

### d. Mediation

- i. Mediation offers both parties the opportunity to develop an understanding of the problem and resolve the complaint before or during the formal investigation process. The mediator facilitates separate discussions or joint meetings between the complainant and the alleged harasser, for the purpose of resolving the complaint.
- ii. Mediation may take place at any point in the resolution process as long as both parties agree to participate in mediation. Where the complainant and alleged harasser agree to participate in mediation, (Employer's Name) shall arrange for a person, who is trained and independent, to act as a mediator.

#### e. Disciplinary Action

- An employee who has knowingly engaged or participated in the harassment of a co-worker will be disciplined. The discipline will be subject to the employee's rights under the employment contract or collective bargaining agreement in place.
- ii. The discipline imposed on an employee, who is found to have engaged or participated in harassment in the workplace, may include reprimand, relocation, demotion, suspension or termination of employment.
- iii. The severity of the discipline will depend on the following:

## 1. Seriousness of the Alleged Conduct

- a. Whether the conduct is an offence under the criminal code
- b. Whether the conduct is an offence under the OHS Act or The Saskatchewan Human

#### 2. Rights Code

- a. The extent of the mental or physical injury caused to the complainant by the conduct
- b. Whether the harasser persisted in behavior that was known to be offensive to the complainant
- C. Whether the harasser abused a position of authority
- d. Risk of the Harasser Continuing with Similar Harassment of the Complainant or Others
- e. Whether the harasser acknowledges that conduct was unacceptable and makes a commitment to refrain from participating in future harassment
- f. Whether the harasser has apologized to the complainant or taken action to repair any harm caused by the conduct
- g. Whether the harasser has agreed to participate in awareness sessions, training or other recommended counselling or treatment

## 3. Third-Party Harassers

- a. This policy covers harassment connected to any matter or circumstance arising out of the worker's employment. Customers, clients, patients, contractors or their workers and others invited to the workplace could engage or participate in the harassment of an employee.
- The Village of Pelly may have limited ability to investigate or control their conduct. However, the Village of Pelly shall take

reasonably practicable action to stop or reduce the risk to its workers of being harassed by third parties.

- C. This action may include:
  - i. Posting the harassment policy statement in location visible to third parties
  - ii. Requiring certain contractors and their workers to accept and meet the terms of the harassment policy and removing workers who participate in harassment from the workplace
  - iii. Where a client or customer has been asked to stop abusing or harassing a worker and does not, workers are authorized to end telephone conversations, politely decline service and to ask the customer or client to leave the workplace.

### 4. Malicious Complaints

a. It is uncommon for someone to make a false claim deliberately, but it can happen. Where an investigation finds a complainant has knowingly made a false allegation, the complainant will be subject to appropriate discipline.

### 5. Other Options for Complainants

- a. Nothing in this policy prevents or discourages a worker from referring a harassment complaint to OHS under the OHS Act & Regulations.
- b. A worker may also file a complaint with the Saskatchewan Human Rights Commission under The Saskatchewan Human Rights Code.
- C. A worker also retains the right to exercise any other legal avenues available.

ERTIFIED that a resolution adopting the passing ouncil of the Village of Pelly on the day of _	of this Harassment Policy was passed by the, <b>2016</b> .
[SEAL]	Mayor
	Deputy Mayor
	Administrator

# HARASSMENT COMPLAINT FORM

Name of Complainant:	****	Contact:
Complainant's Position:		
Complainant's Supervisor:		Contact:
Name of Person(s) against whom	this complaint is mad	de:
Describe the incident(s) or event t	hat is the basis of th	is complaint: (Indicate dates and location of events).
List names of possible witnesses:		
	osition	Contact (phone)
I hereby confirm that the statemer	nts contained in this o	ct; facilitated meeting with alleged harasser; apologon and the second s
for the purpose of investigating thi	s complaint.	
	Signati	re of Complainant
acknowledge receipt of this comp	laint:	
	idilit.	